

MEMORANDUM

February 27, 2009

TO: Leon Rodriguez, County Attorney

FROM: Chris Cihlar, CountyStat Manager

SUBJECT: Office of the County Attorney Performance Plan

The following items were identified for follow-up during the 2/27/2009 CountyStat meeting:

1. Include the Office of the County Attorney (OCA) in the upcoming risk management audit.
Responsible parties: Office of the County Executive
Other parties involved: OCA
Deadline: 3/31/2009
2. Add total settlements and judgments paid to headline measure #1: Self-insurance fund litigation.
Responsible parties: OCA
Other parties involved: none
Deadline: 3/31/2009
3. Add caseload to headline measure #2: Worker's Compensation – Cost per \$100 of payroll.
Responsible parties: OCA
Other parties involved: none
Deadline: 3/31/2009
4. Add administrative appeals to headline measure #5: Percent of appeals won.
Responsible parties: OCA
Other parties involved: none
Deadline: 3/31/2009
5. Add timeliness to headline measure #6: Average rating from Internal Customer Satisfaction Survey and add a comparison with the average rating received by all departments surveyed.
Responsible parties: OCA
Other parties involved: CountyStat
Deadline: 3/31/2009

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer